

Phone System Feature Codes

Feature Code	Description	Script
*41	Company directory, dial by name	Company Directory
*51	Voice Prompt recording using web callback	Voice Prompt Recording (web)
*72	Call Forward Always Activation	Call Forwarding Prompted
*73	Call Forward Always Deactivation	Cancel Call Forwarding Prompted
*85	Check Voice Mail	Check VoiceMail
*88	Transfer Caller to Voicemail - dial *88 then the desired extension	Go to Voicemail
*89	Call Forwarding status for caller's phone	Check Call Forwarding
*90	Call Forward Busy Activation	Call Forwarding Prompted
*91	Call Forward Busy Deactivation	Cancel Call Forwarding Prompted
*92	Call Forward No Answer Activation	Call Forwarding Prompted
*93	Call Forward No Answer Deactivation	Cancel Call Forwarding Prompted
*99	Phone Intercom - Connect to Extension Speaker	Connect directly to extension speaker
601	Sample extension to go to a voice menu	Go to IVR/Menu
602	Sample extension for testing of default music-on-hold	Test music-on-hold
603	Sample extension to prompt for and go to a conference room	Go to Conference (prompt)